



Cornerstones

Career Learning Center, Inc.
www.cornerstonescareer.com

Nationally-certified trainers offer three workshops to maximize your workforce and provide superior service:

Employee Motivation

Geared for use by both employers and employees, this workshop:

- assists participants in identifying their personal values, and beliefs,
- identifies the connection between values and self-esteem,
- discusses the impact when values are reinforced at work,
- examines the impact of generational influences on motivation.

This one-hour workshop utilizes tools to help participants understand what motivates themselves and others to increase productivity and job satisfaction.

Effective Time Management

If you feel you never have enough time to complete your daily tasks, this workshop could help you to:

- address myths about time management,
- assess participants' time management skills,
- set goals, prioritize tasks, manage interruptions, and decrease procrastination.

This one-hour workshop includes a self-assessment of time management skills.

Providing Outstanding Customer Service

Superior service helps businesses to thrive in any economy. This presentation addresses:

- the cost of poor customer service,
- solving customers' problems,
- calming upset customers and providing empathetic customer service,
- giving great customer service

This one-hour workshop can be tailored to all levels of personnel and all types of industries.

For availability and pricing contact:

Becki Lemke
33 Third Street SE Ste. 202
Huron, SD 57350
605-353-7175
beckil.cclc@midconetwork.com